

125 respondents accessed the campaign

Step 1:1.00-1:

Q1. What is the name of your Local Authority?

This open response (Free text) question was answered by 98 respondents.

Response	Number of Respondents
Information dedacted	

Step 1:2.00-1:

Q2. Is your 'New Driver Licence' application process paper based or digital?

This single response question was answered by 119 respondents.

Response	Number of Respondents	Percentage of Respondents
Paper based	82	68.91%
Digital	13	10.92%
Both paper based and digital	24	20.17%

Step 1:3.00-1:

Q3. What proportion of contact with the taxi licensing service is...?

(If you are unsure, please give a rough estimate. The sum of the boxes should total 100% e.g. Face to face 50%, Telephone 20%, Email 30% = 100%)

(Face to face)

This Open response (Numeric) question was answered by 118 respondents.

Response	Number of Respondents
1	1
10	10
100	4
15	5
2	1
20	12
25	5
26	1
3	1
30	14
33	1
35	2
40	6
5	5
50	14
55	3
60	8
70	9
75	5
80	6
85	1
86	1
90	3

Step 1:3.00-2:

Q3. What proportion of contact with the taxi licensing service is...?

(If you are unsure, please give a rough estimate. The sum of the boxes should total 100% e.g. Face to face 50%, Telephone 20%, Email 30% = 100%)

(Letter)

This Open response (Numeric) question was answered by 97 respondents.

Response	Number of Respondents
1	1
10	22
100	1
15	5
2	5
20	12
25	2
30	8
35	1
40	1
5	31
50	3
55	1
6	1
60	1
70	2

Step 1:3.00-3:

Q3. What proportion of contact with the taxi licensing service is...?

(If you are unsure, please give a rough estimate. The sum of the boxes should total 100% e.g. Face to face 50%, Telephone 20%, Email 30% (Telephone))

This Open response (Numeric) question was answered by 109 respondents.

Response	Number of Respondents
1	1
10	30
12	2
15	7
18	1
20	22
25	10
3	1
30	10
35	2
40	4
45	3
5	8
50	4
55	1
60	2
80	1

Step 1:3.00-4:

Q3. What proportion of contact with the taxi licensing service is...?

(If you are unsure, please give a rough estimate. The sum of the boxes should total 100% e.g. Face to face 50%, Telephone 20%, Email 30% (Email))

This Open response (Numeric) question was answered by 104 respondents.

Response	Number of Respondents
0	1
1	1
10	38
13	1
15	7
2	2

20	13
25	4
3	1
30	4
35	1
4	1
40	6
5	17
50	4
60	1
70	1
8	1

Step 1:3.00-5:

Q3. What proportion of contact with the taxi licensing service is...?

(If you are unsure, please give a rough estimate. The sum of the boxes should total 100% e.g. Face to face 50%, Telephone 20%, Email 30% (Digital process))

This Open response (Numeric) question was answered by 66 respondents.

Response	Number of Respondents
0	16
10	6
14	1
15	5
2	1
20	7
25	3
30	2
33	1
34	1
35	1
40	1
5	10
50	5
65	2
66	1
75	1
90	2

Step 1:3.00-6:

Q3. What proportion of contact with the taxi licensing service is...?

(If you are unsure, please give a rough estimate. The sum of the boxes should total 100% e.g. Face to face 50%, Telephone 20%, Email 30% = 100%)

(Other)

This Open response (Numeric) question was answered by 24 respondents.

Response	Number of Respondents
0	19
1	1
10	1
15	1
5	1
50	1

Step 1:4.00-1:

If you have entered a percentage in the 'Other' box above, please tell us what method you are using
 This open response (Free text) question was answered by respondents.

Response	Number of Respondents
----------	-----------------------

Step 1:5.00-1:

Q4. Which IT system(s) do you use to process Taxi licensing applications?

This open response (Free text) question was answered by 100 respondents.

Response	Number of Respondents
Information redacted	

Step 1:6.00-1:

Q5. How long is the existing contract length for the system(s) (in months) and when does it end?

This open response (Free text) question was answered by 83 respondents.

Response	Number of Respondents
?	1
1 year March	1
12 month rolling contract	1
12 months	1
12 Months / 2020	1
12 months, 11 months to go	1
2 years	1
2 years - 31st March 2020	1
2 Years to end	1
24	1
3 years	1
3 years - April 2020 (approx)	1
3 years (to November 2021)	1
36 months. ends 2019	1
5 year 2023	1
5 years	1
5 years (expires April 2020)	2
5 years. Ends next year	1
60 - unsure	1
84 months - end 2024	1
Annual	2
Annual ready for renewal	1
Annual renewal, due to be renewed May 2019	1
Apr-19	1
at end	1
Aug-20	1
Can terminate at any time	1
Contract in the precess of being renewed. system is being considered	1
Currently under review	1
Currently under review with procurement and implementation of (mid 2019)	1
Don't know	1
Dont Know. Council used for all services.	1
Due to be replaced in the next 5 years. Soft market testing being carried out.	1
Ends Feb 2020	1

four years	1
Imminently	1
imminiently	1
It is due for renewal this year and is likely to be extended for 3 years	1
It will be reviewed in 2020.	1
Jun-19	1
Just waiting to move over to -Not sure of contract length	1
N/K	2
N/K but are awaiting to meove over to the newer version	1
No contract - we pay a maintainance fee annually	1
No defined contract period	1
No definte length of time. Annual maintenance in place	1
Not certain about the existing contract length but it ends in a couple of years	1
Not known	6
Not Known - Managed by Council's ICT team	1
not sure	2
One year and ends next March	1
ongoing	4
Ongoing no end date	1
open ended	1
Proposed to end in October 2019 although as part of Shared Licensing Service with neighbouring council looking to merge systems.	1
Renewed annually. 12 months notice required.	1
Rolling	1
Rolling contract	1
rolling contract which can be ended with agreement by either party	1
unknown	4
Unsure	1
Unsure as used by several departments	1
Unsure but I think it's sometime this year	1
We are just negotiating a further 3 year extension to current contract	1
We are looking at moving towards a company called as we are currently reviewing all of our processes and hopefully everything will be done digitally	1
We are moving to a new system which has a 5 year contract	1
We have only just gone 'live' with and have a further two years on our contract yearly.	1

Step 1:7.00-1:

Q6. What is the full cost annually (inclusive of all costs such as maintenance etc.)?

This open response (Free text) question was answered by 78 respondents.

Response	Number of Respondents
-	1
?	1
£10,000 for the maintainance of the Licensing module	1
£10,500	1
£12.5k	1
£12k	1
£13,000	1
£17K	1

Â£2000	1
Â£200k	1
Â£30,000 approx	1
Â£45000 - to cover all public protection	1
Â£77,773 - inlcudes planning, building control ,enforcement, public access and more modules	1
Â£774.00	1
Â£800	2
Â£8000	1
Â£8475	1
Â£9,000	1
0	2
10000	1
12,000 approx	1
18000 yearly	1
2500	1
5000	1
approx Â£2000 pa	1
Approx Â£3,500	1
Approx Â£800 per annum for maintainance. Costs for and unknown.	1
Around Â£75,000 IT costs plus costs of in house staff to administer/chnage the system	1
Commercially confidential	1
Commercially sensitive	1
Corporate costs sp unsure	1
corporate system but for licensing Â£10000	1
Cost shared with EH and TS.	1
Cost split between departments	1
Don't know	2
Don't know as costs is incorporated within IT annual charging	1
Dont Know. IT Depr deals with all contracts.	1
Full cost of taxi licensing service or full cost of IT ? and before or after income adjustments ?	1
I don't know	1
I have not got these costs.	1
knot known	1
Â£12,300 - Â£4,300 +VAT	1
n/a	1
N/K	3
NDA	2
Not known	6
Not Known as included as part of overall contract with	1
Not known but it is used by other services as well, not just licensing	1
Not Known, contracted to third party contractor to maintain	1
not sure	2
Not sure, its paid for by our IT	1
System is used by other servics and not just Licensing. System annual cost Â£18K.	1
System used across other service areas	1
TBC	1
The new system is Â£6,000 per year	1
Unknown	6
Unknown sourced by IT	1
Unsure	4

Step 1:8.00-1:**Q7. Would your taxi licensing team be happy to adopt an end to end digital taxi licensing application process?**

This single response question was answered by 91 respondents.

Response	Number of Respondents	Percentage of Respondents
We already have an end to end digital process	7	7.69%
Yes	68	74.73%
No	16	17.58%

Step 1:8.01-1:Please tell us why not

This open response (Free text) question was answered by 16 respondents.

Response	Number of Respondents
Currently considering	1
Due to need to verify personal ID and due to DBS rules not possible at present. Implementing a digital application process at present	1
It is not something we have considered so would need to be convinced. 'Maybe' would have been a better option.	1
need to see original documents	1
Not end to end. As part of the process some face to face contact is required to ensure fitness, identity etc and at present we believe that is best done personally.	1
Not for new applicants as we find it useful and informative to meet applicants throughout the licenising process - we have mandatory safeguarding and disability awareness training also. Yes for renewals	1
Our current provider is introducing an online portal which is due to go live in the next month or so.	1
Require some face to face contact	1
Seeing our applicants is important for to continue to make a proper assessment of the fit and proper assessment.	1
The process we have in place currently works for us and the trade	1
We do not like our work being at the mercy of an electricity surge or our staff to be a risk of too much screen time.	1
We have MOT bookings online, and shortly to go digital for all applications we still want to be able to physically meet and assess the drivers - i.e. through their knowledge test, plus we need to verify their identity before providing them with their licence	1
We think it is important for us to meet and know the drivers, we like to check people are who they say they are and all new applicants must attend the offices for an exam.	1
We will be looking to do this in due course	1
we would want to use the same licensing softwear to issue all licences we are not intrested in a stand alone module for taxis	1

Step 1:9.00-1:**Q8. On average, how many members of staff are required to process all taxi licensing applications?**

This Open response (Numeric) question was answered by 50 respondents.

Response	Number of Respondents
1	4
1.5	1
2	16
2.5	1
3	6

4	6
5	7
6	2
7	1
10	2
11	2
15	2

Step 1:10.00-1:

Q9. How many licensed drivers are held on your records?

(Hackney)

This Open response (Numeric) question was answered by 47 respondents.

Response	Number of Respondents
0	1
10	1
1000	1
105	1
1079	1
110	1
1149	1
120	1
125	1
132	1
139	1
150	1
162	1
164	1
1745	1
180	1
195	1
2000	1
202	1
225	1
232	1
2389	1
246	1
267	1
269	1
272	1
287	1
289	1
300	2
310	1
320	1
34	1
350	1
360	1
400	1
440	3
443	1
450	1
700	1
766	1
854	1

91	1
943	1
99	1

Step 1:10.00-2:

Q9. How many licensed drivers are held on your records?

(Private)

This Open response (Numeric) question was answered by 41 respondents.

Response	Number of Respondents
0	3
100	1
1000	1
1079	1
114	1
120	1
14	1
20	1
2000	1
218	1
2389	1
268	1
295	1
300	3
306	1
360	1
37	1
400	1
4000	1
434	1
440	1
450	1
456	1
500	1
503	1
520	1
5456	1
563	1
60	1
606	1
61	1
628	1
65	1
714	1
8	1
82	1
854	1

Step 1:11.00-1:

New licensed driver applications processed last year

(New application)

This Open response (Numeric) question was answered by 43 respondents.

Response	Number of Respondents
10	2

100	1
117	1
134	1
15	2
16	1
163	1
169	1
2	1
20	2
200	1
203	1
22	1
23	1
25	1
27	1
28	1
29	1
30	2
300	1
35	2
38	1
40	2
41	1
46	1
48	1
484	1
50	1
52	1
57	1
58	1
60	1
742	1
75	1
8	1
94	1
0	1
1	9
10	2
12	3
14	1
17	1
2	2
3	1
4	4
5	1
6	12
8	4
0	1
1	11
10	2
2	8
20	1
3	3
4	2
45	1

5	10
50	1
8	2
80	1
1	1
100	1
134	1
159	1
161	2
171	1
180	2
192	1
206	1
210	1
234	2
242	1
245	1
249	1
262	1
265	1
266	1
270	1
285	1
287	2
295	1
300	1
360	1
368	1
389	1
422	1
430	1
432	1
445	1
479	1
525	2
55	1
580	1
591	1
66	1
69	1
80	1
1	7
2	15
3	10
4	4
5	4
6	1
8	2

Step 1:11.00-2:

Licensed driver application renewals processed last year

(Renewal)

This Open response (Numeric) question was answered by 43 respondents.

Response

Number of Respondents

1	1
100	3
110	1
111	2
114	1
120	1
140	1
1449	1
150	2
155	1
158	1
170	1
239	1
244	1
26	1
291	1
300	1
302	1
334	1
35	1
385	1
392	1
399	1
400	1
427	1
440	1
457	1
48	1
52	1
5456	1
650	1
697	1
72	1
76	1
80	1
840	1
90	1
935	1
0	1
1	22
12	1
2	7
3	1
4	3
5	1
6	4
8	2
0	17
1	10
10	2
12	1
2	6
4	1
5	5
7	1

1	1
100	1
104	1
108	1
123	1
134	1
143	1
145	1
150	1
161	1
162	1
166	1
167	1
170	1
173	1
176	1
177	1
180	2
195	1
197	1
198	1
210	1
216	1
222	1
223	1
228	1
266	1
270	2
300	1
406	1
420	2
55	2
69	1
75	1
76	1
79	1
88	1
89	1
0	5
1	26
2	10
3	2

Step 1:12.00-1:

Q15. How many licensed operators are held on your records?

This Open response (Numeric) question was answered by 43 respondents.

Response	Number of Respondents
1	1
10	2
100	1
103	1
104	1
11	1
143	1

15	3
16	1
17	1
18	1
20	1
21	2
23	1
24	1
25	1
28	1
29	1
3	1
30	1
314	1
36	2
42	1
45	2
46	1
47	1
5	1
52	1
54	1
55	1
62	1
68	1
73	1
75	1
87	1
90	1
99	1

Step 1:13.00-1:

New operator applications processed last year

(New application)

This Open response (Numeric) question was answered by 43 respondents.

Response	Number of Respondents
0	2
1	9
10	2
12	1
14	1
2	8
27	1
3	4
30	1
4	2
40	1
43	1
5	3
6	1
7	1
8	2
9	3
0	2

1	19
2	10
3	2
4	7
6	2
8	1
0	33
1	10
0	1
1	1
106	1
1075	1
115	1
122	1
144	1
157	1
158	1
1668	1
198	1
213	1
300	1
3084	1
326	1
350	1
352	1
367	1
383	1
420	1
434	1
440	1
448	1
495	1
500	1
525	2
530	1
565	1
635	1
644	1
67	1
71	1
84	1
845	1
0	5
1	27
2	8
3	1
4	2

Step 1:13.00-2:
Operator application renewals processed last year
(Renewal)
This Open response (Numeric) question was answered by 43 respondents.

Response	Number of Respondents
0	8
1	2

10	1
11	1
13	1
16	1
18	1
2	3
21	2
22	2
25	1
26	1
27	1
275	1
35	2
4	2
5	5
52	1
6	2
61	1
7	2
9	2
0	2
1	29
2	9
4	3
0	34
1	7
0	1
1	1
105	1
106	1
1075	1
120	1
122	1
125	1
143	1
1668	1
198	1
248	1
300	1
3084	1
326	1
350	4
352	1
367	1
389	1
420	1
448	1
495	1
500	1
525	2
565	1
644	1
67	1
71	1
84	1

845	1
0	12
1	27
2	4

Step 1:14.00-1:

Q21. How many licensed vehicles are held on your records?

This Open response (Numeric) question was answered by 41 respondents.

Response	Number of Respondents
1	1
1000	1
1048	1
114	1
119	1
1277	1
1317	1
157	1
162	1
200	1
214	1
2183	1
2265	1
239	1
274	1
276	1
290	1
300	1
307	1
312	1
320	1
338	1
352	1
382	1
386	1
404	1
416	1
431	2
442	1
463	1
479	1
4892	1
545	1
550	1
560	1
588	1
670	1
694	1
794	1
900	1

Step 1:15.00-1:

New vehicle licence applications processed last year

(New application)

This Open response (Numeric) question was answered by 42 respondents.

Response	Number of Respondents
0	2
1	1
10	1
102	1
109	1
117	1
119	1
12	2
150	1
20	1
200	1
203	1
211	1
25	1
256	1
27	1
305	1
375	1
378	1
385	1
41	2
45	1
48	1
50	4
51	1
53	1
55	1
56	1
57	1
60	1
67	1
70	2
700	1
750	1
98	1
0	3
1	25
2	10
3	2
6	1
8	1
0	25
1	6
10	1
12	1
2	4
30	1
4	1
5	2
0	2
1	1
103	1
105	1

142	1
143	1
152	1
170	1
171	2
189	1
194	1
200	1
217	1
226	1
230	1
233	1
235	1
238	1
255	1
260	1
266	1
273	1
277	1
283	1
284	1
293	1
295	1
300	1
304	1
305	2
320	1
327	1
361	1
385	1
49	1
92	1
0	3
1	20
2	15
20	1
3	2
4	1

Step 1:15.00-2:

Vehicle licence application renewals processed last year

(Renewal)

This Open response (Numeric) question was answered by 42 respondents.

Response	Number of Respondents
1	1
1000	1
1102	1
1200	1
128	1
150	1
1500	1
151	1
165	1
170	1

171	1
183	1
209	1
230	2
256	1
2771	1
280	2
281	1
287	1
307	1
311	1
312	1
318	1
322	1
328	1
338	1
362	1
369	1
384	1
4200	1
432	1
438	1
580	1
654	1
670	1
682	1
700	1
794	1
880	1
94	1
0	2
1	28
2	8
3	1
4	2
6	1
0	28
1	4
12	1
15	1
2	3
200	1
25	1
34	1
5	1
0	1
1	1
104	1
135	1
140	1
141	1
142	1
148	1
171	1
176	1

177	1
182	1
185	1
189	1
190	1
200	1
204	1
206	1
217	1
226	1
233	1
236	1
240	2
245	1
255	1
260	1
273	1
277	1
284	1
290	1
295	1
300	1
355	1
361	1
49	1
84	1
86	1
92	1
0	4
1	22
2	14
20	1
3	1

Step 1:16.00-1:

Q27. How often do you require vehicles to have a test/retest?

This open response (Free text) question was answered by 45 respondents.

Response	Number of Respondents
<8 years = 1, >8 years =2	1
1	1
1 mot 1 interim at 6 months per year	1
12 months but 6 months if more than 6 years old	1
1-3 years 6 mothly over 3 years 4 monthly (vehicle inspections by licensing officer from 5 years old)	1
2	1
2 times per year	1
6 MONTHLY	2
6 months	3
6 or 12 months depending on age	1
All vehicles tested once a year. Vehicles under 5 years tested every 6 months.	1
Annually	1
Annually all vehicles, twice a year for vehicles over 8 years old	1
Annually and vehicles over 5 years have to have a 6 monthly re-test	1

annually but 6 monthly once vehicle is 3 years old	1
Annually for vehicles under 5 years old. Every 6 months for vehicles over 5 years old	1
annually or 8+ year 6 monthly	1
Annually unless 5 years old or more then required every 6 mths	1
Bi-annually at the in-house Depo	1
Dependent on mileage minimum of 1 x test maximum of 3 x tests	1
Depends on age - up to 3 per year	1
Evert 6 months	1
Every 12 months	1
every 6 months	3
Every 6 months after 5years of age	1
every 6 months or a year depending on age of vehilce	1
HCV - once annually unless over 5 years old then twice yearly. PHV - once annually unless over 3 years old then twice yearly	1
IF OVER 4 YEARS OLD AN MOT IS REUIRED EVERY 6 MONTHS. ALL OTHERS REQUIRE A YEARLY MOT	1
MOT to be completed twice a year (Every six months)	1
No test required at present	1
once a year	1
Once when application made, unless vehicle presented for compliance test with defective steering/brakes/tyres, then 2nd VCT required in 6 months	1
Once when first licenced, and annually once they are 7 years old	1
Twice	1
twice a year	1
twice for vehicles under 10 years. 3 tests for vehicles aged over 10 years	1
twice per year for vehicles over 4 years old	1
under 5 years 1 test, 5 - 8 years 2 tests, 8 years and over 3 tests.	1
Up to 5 years annual. 5-8 years six month.	1
we changed to six month licences and tests for all vehicles on 1 January 2109	1

Step 1:17.00-1:

Q28. Have you participated in any research about the taxi licensing application process yourself?

e.g. first hand research with customers, taxi drivers or operators

This single response question was answered by 44 respondents.

Response	Number of Respondents	Percentage of Respondents
Yes	4	9.09%
No	40	90.91%

Step 1:18.00-1:

If you have, and you would you be happy to share this information with our project team, please provide your name and email address

This open response (Free text) question was answered by 7 respondents.

Response	Number of Respondents
Information redacted	

Q29. Would you like to be kept up to date with findings of the taxi licensing project?

This single response question was answered by 38 respondents.

Response	Number of Respondents	Percentage of Respondents
Yes	34	89.47%
No	4	10.53%

Step 1:19.01-1:Tell us your name, job title and email address**This open response (Free text) question was answered by 34 respondents.**

Response	Number of Respondents
Information redacted	

Q30. Do you have any further comments?**This open response (Free text) question was answered by 18 respondents.**

Response	Number of Respondents
All costs are based upon 1 year licences. We offer multiple year licences for drivers and operators	1
Fees vary for different types of vehicle licence and operator licence so I cannot provide a single figure. Some figures are estimates. There is a need to bear in mind that the Right to Work in the UK check (for drivers) must be carried out in person, as per the legal requirements. It would be ideal if we had access to insurance data rather than relying on a paper/electronic document which may have been amended or cancelled.	1
I am interested in your project. Good luck!. I have answered your questions as well as I can, but I suspect our applications and training process and vehicle inspection process, and the fees for inspections, DBS checks, training, may be different from yours. I may be able to share more info with you, which may help.	1
I was unable to complete the application fee data on the previous screen because we have a number of variable fees. We issue 1 year and 3 year driver's licences and therefore have two fees Â£135 (1 year) and Â£338 (3 year) (new and renewal). We also have variable fees for operators depending on the number of vehicles (between Â£189 and Â£1,537.50) We also have different fees for vehicles depending on the type of fuel used or whether the vehicle is wheelchair accessible. The fees are between Â£81 and Â£237. I was also unable to complete the average processing time of an application because we require applicants to complete pre-requisites prior to application and the processing time can therefore vary significantly. For vehicles, the processing time for a correctly completed applications is 45 minutes and 30 minutes for renewals and we complete the process in one appointment. For drivers, the time taken from starting the process to granting a licence can vary depending on whether the applicant passes the pre-requisites first time. For example, if the applicant fails the knowledge test and needs to retake, the period is extended. Once the applicant has completed the pre-requisites, the processing time is approximately 30 minutes. I hope this helps, but please feel free to contact me if you need more details or any other additional information.	1
It would be helpful to be able to explain some of the figures, such as a box underneath and I have replied on the figures from Jan 2018 to Dec 2018.	1
Must consider how any new end to end solution fits in with our existing back office.	1
No	1
Number for licensed drivers is for total number of dual driver licences.	1
Our drivers are dual licensed. we don't offer individual HC or PH driver licences. We have 1000 dual driver licences in total.	1

Questions do not allow for revoked driver numbers once licensed nor for clarification as numerical fields only. Total income and contracts length details not held in licensing so unavailable	1
some of the information I have entered is approximated. issues Private Hire, Hackney and Combined driver Licences. The cost for vehicle licenses various depending on type.	1
Some of the questions would actually have multiple answers, and the questionnaire doesn't allow for this. For example, drivers can apply for a 1 year or a 3 year licence, which would have difference fees. We issue combined driver licences which wasn't specifically mentioned and we have different fees for HC and PH vehicles, which wasn't covered. We also offer the applicant a choice on length of PHO licence.	1
The Consultation does not give flexibility in different fees and charges. I suspect that this may make it difficult to obtain accurate information.	1
The number of hackney drivers is the total number for dual drivers. Driver applications and renewals - only payment can be done online. Vehicle renewals can be done online, payment and uploading of documents. Ditto above for . Please change answer 27 on the - it should be vehicles retested every 6 months.	1
We have a combined driver application, so this was not accounted for in your options. We have different fees for different types of vehicle, driver and operator licences, but we couldn't reflect this in our responses. Some of our processing time is 3 days, but you can only add the response in weeks and cannot use decimal points. We've produced online forms for our taxi driver and vehicle new and renewal applications, as well as forms for reporting points, accidents, change of address, etc. We've successfully integrated 80% of the new vehicle application form with and are working towards integrating other forms. If you would like to know more about what we're doing in , then please contact us.	1
we issue a dual driver's licence so unable to split hackney/PH Fee structure for vehicles varies -unable to add to detail in response boxes. Information can be found on Council website	1
Your survey does not allow for differences in fees. We charge Â£353 for a hackney carriage and Â£233 for private hire vehicles both new and renewal. We have combined hackney carriage and private hire driver licences We charge different rates for private hire operators depending on the number of vehicles operated	1
your survey is flawed in respect of driver applications as it doesn't take into account that most councils went 3 yearly three and a half years ago and therefore the 3 yearly renewal period is normally Oct 2015 then Oct 2018 and so on	1